



## CTI Processors & Access to Important Runtime Health Parameters

All CTI processors include built-in Ethernet ports and offer access to extensive diagnostic information on the processor health and operation. There are two separate parts to the diagnostic information. One is through the pages available from the processor Web Server, and the other is through the STATUS WORD memory area which can be viewed using Workshop.

### WEB SERVER access

You can access pertinent information through the integrated WEB page interface. To access these pages, you simply type in the IP address of the CPU from any web browser which is located on your PLC network. From this page you will have a snapshot of different parameters related to the well-being of your system. Below is a picture of the CPU Webserver Main Menu page.

From this page you can retrieve Information related to:

- Product information
- Network Configuration
- PLC Scan Statistics
- TCP Ethernet Statistics
- I/O Statistics
- Event Log

**CTI** 2500 Series™ PLC

Mon Nov 23 2020 16:09:04

### Main Menu

**Welcome to the 2500 Series™ PLC Web Server.**  
This facility allows you to view the event log and module information. In addition, it provides a direct link to the CTI product support website.

**Event Log**  
This page provides access to the PLC's event log.

**Product Information**  
This page contains information about the Series 2500 processor including the serial number, IP address, firmware version, and switch settings. You should be prepared to supply this information when contacting CTI customer support.

**Network Configuration**  
This page allows viewing or setting the module IP address and other network parameters. DIP switch 11 must be closed to set the parameters.

**PLC Scan Statistics**  
This page allows collection of scan information detailing CPU usage by various scan components.

**TCP/IP Statistics**  
This page reports the local TCP/IP communications statistics.

**Ethernet Statistics**  
This page reports the Ethernet communications statistics.

**I/O Statistics**  
This page reports local and remote base I/O statistics.

**Display All Statistics**  
This option streams the reports from each of the other Statistical Reports into a single report.

**Product Support**  
The Product Support Pages provide access to the CTI Web site for downloading firmware to your PC, accessing manuals and other product documentation, and contacting CTI Support Services.



Product information offers access to information like:

- CPU model
- CPU S/N
- F/W revision
- Ethernet port configuration
- Serial Port configuration
- Dip Switch settings

Other web pages offer access to global communication parameters including Ethernet communication parameters, I/O status, and an Event Log (where the last 1000 events are logged and stored).

### Product Information

This page allows you to view product information including the product serial number, current IP address, current firmware version, and switch settings.

```

Product Number ..... 2500-C400
Product Name ..... CTI 2500 PLC
Serial Number ..... 000240791
Manufacturing Date ..... 03/14/2011
Ethernet MAC Address ..... 00:20:25:0F:90:96
IP Address ..... 192.168.2.98 /24
Subnet Mask ..... 255.255.255.0
Gateway ..... 0.0.0.0
Hardware Configuration ..... 0x0
Application Firmware Version ..... 09.16
Application Firmware Date ..... 9/19/18
I/O CPLD Version Number ..... 06.02
Serial Port Baud Rate ..... 115200
Dipswitch Settings ..... 0x440
  2 Serial Port Baud Rate-SM2 ..... closed
  3 Serial Port Baud Rate-SM3 ..... open
  4 Serial Port Baud Rate-SM4 ..... open
  5 Serial Port RS232/RS422 Open=RS232 Closed RS422 ..... open
  6 TCP Programming Port Open=4452 Closed=1505/4450 ..... closed
  7 Disable Standby Base Polling Closed=Disable Polling ..... open
  8 Disable Unconfigured Bases Closed=Disable Bases ..... open
  9 Reserved ..... open
  10 Remote I/O Interface Open=RS485 Closed=Coax ..... open
  11 Set IP Address via local port/web page Closed=Enabled ..... open
  12 Firmware Update Closed=Enabled ..... open
User Jumper Settings ..... 0x3f
  A APT Memory (C400): Open=1856K Closed=2048K ..... open
  B Serial Port Use: Open=Programming Closed=Printer Port ..... open
  C EnetPort I/F Mode: Open=Fixed(MDI) Closed=Auto Crossover ..... open
  D Reset to default IP Address at boot Closed=Reset ..... open
  E Reserved ..... open
  F Reserved ..... open
Product Clock ..... Mon Nov 23, 2020 14:16:05.099
  
```

### Ethernet Statistics

Clear

Clear will reset collected values to zero.

Current Time: Mon Nov 23, 2020 14:20:22.864  
 Last Counter Clear: Tue Oct 23, 2018 10:08:58.127

Link Status ..... Active  
 Interface Speed ..... 100 Mb  
 Duplex Mode ..... Full  
 MII Control Register: Startup = 0 Current = 1000  
 Ethernet MAC Address ..... 00:20:25:0F:90:96

Total Packets Received ..... 362237  
 CTI RAM 8734 Packets Received ..... 0  
 CTI RAM 8734 Packets Transmitted ..... 0  
 Unicast Packets Received ..... 113228  
 Broadcast Packets Received ..... 249009  
 Packets Sent to Stack ..... 96142  
 Total Packets Transmitted ..... 113450  
 Broadcast Packets Transmitted ..... 0  
 Ethernet Discarded Packets Statistics:  
 No Buffer Descriptor ..... 0  
 Due to Error ..... 0  
 Unsupported Port Number ..... 75  
 Unsupported ARP ..... 221491  
 Unsupported IP Broadcast ..... 27481  
 Unsupported Unknown Broadcast ..... 0  
 Unsupported Multicast ..... 0  
 Unsupported UDP Packets ..... 17038  
 Total Discarded Packets ..... 266093

Ethernet Transmit/Receive Errors Statistics:  
 Total Collision Retry Limit Count ..... 0  
 Late Collision Count ..... 0  
 Buffer Descriptor Error Reset Count ..... 0  
 Packet Frequency Reset Count ..... 0  
 Rx FIFO Error Reset Count ..... 0  
 Rx FIFO Error Could Not Reset Count ..... 0  
 Tx FIFO Error Reset Count ..... 0  
 Tx FIFO Error Could Not Reset Count ..... 0  
 Graceful Stop Complete Reset Count ..... 0

Ethernet Packet Storm Statistics:  
 Packet Storms Detected Count ..... 0  
 Packet Storms End Detected Count ..... 0  
 Packets Per 50 ms Value Recorded ..... 0  
 Ethernet Storm Duration (In Seconds) ..... 0.00  
 Time The Last Storm Ended: Thu Jan 01, 1970 00:00:00.000

### Event Log

Top Page Up Page Down End Clear Log View All

[0876] Ethernet Link Active, Current IP Address: (P=0x0e40001c)  
 Text: 192.168.2.98  
 Mon Nov 23, 2020 14:12:27.161 Kernel\_AP: ArpDupIpClient

[0875] Ethernet Link Inactive (P=0x0e40005c)  
 Text: Enet Port  
 Mon Nov 23, 2020 14:01:43.127 Kernel\_AP: FECRatMonitor

[0873] PLC Starting: Firmware Major Rev: 9 (P=0x0440003a)  
 Minor Rev: 16 (S=0x04200036)  
 Release Date: (T=0x04100029)  
 Text: 9/19/18  
 Extended Text: Board Serial Number: 000240791  
 Mon Nov 23, 2020 14:01:41.168 PLC Control: VAS\_Plc.Initial

[0872] PLC power off: Firmware Major Rev: 9 (P=0x0440003c)  
 Minor Rev: 16 (S=0x04200036)  
 Thu Oct 29, 2020 14:32:14.099 PLC Control: Main2500

[0871] Ethernet Link Inactive (P=0x0e40005c)  
 Text: Enet Port  
 Thu Oct 29, 2020 14:32:02.127 Kernel\_AP: FECRatMonitor

[0869] PLC Starting: Firmware Major Rev: 9 (P=0x0440003a)  
 Minor Rev: 16 (S=0x04200036)  
 Release Date: (T=0x04100029)  
 Text: 9/19/18  
 Extended Text: Board Serial Number: 000240791  
 Thu Oct 29, 2020 14:32:00.168 PLC Control: VAS\_Plc.Initial

[0868] PLC power off: Firmware Major Rev: 9 (P=0x0440003c)  
 Minor Rev: 16 (S=0x04200036)  
 Tue Oct 20, 2020 12:33:32.854 PLC Control: Main2500

[0867] Ethernet Link Inactive (P=0x0e40005c)  
 Text: Enet Port  
 Tue Oct 20, 2020 12:32:43.127 Kernel\_AP: FECRatMonitor

[0865] PLC Starting: Firmware Major Rev: 9 (P=0x0440003a)  
 Minor Rev: 16 (S=0x04200036)  
 Release Date: (T=0x04100029)  
 Text: 9/19/18  
 Extended Text: Board Serial Number: 000240791  
 Tue Oct 20, 2020 12:32:41.168 PLC Control: VAS\_Plc.Initial

### TcpIp Statistics

Clear

Clear will reset collected values to zero.

Current Time: Mon Nov 23, 2020 14:20:22.778  
 Last Counter Clear: Mon Nov 23, 2020 14:01:43.127

IP address ..... 192.168.2.98  
 Subnet mask ..... 255.255.255.0  
 Default router IP address ..... 0.0.0.0  
 Keep-Alive value ..... 15

Max TCP Server Connections Allowed ..... 12  
 Port 4450/1505 TCP Server Connections ..... 3  
 Port 4452 TCP Server Connections ..... 1  
 Total active TCP Server Connections ..... 0  
 Port 4450/1505 TCP Active Server Connections ..... 0  
 Port 4450/1505 TCP Server Packets Received ..... 0  
 Port 4450/1505 TCP Server Packets Transmitted ..... 0  
 Port 4450/1505 TCP Server Connections Accepted ..... 0  
 Port 4450/1505 TCP Server Connections Rejected ..... 0  
 Port 4452 TCP Active Server Connections ..... 0  
 Port 4452 TCP Server Packets Received ..... 0  
 Port 4452 TCP Server Packets Transmitted ..... 0  
 Port 4452 TCP Server Connections Accepted ..... 0  
 Port 4452 TCP Server Connections Rejected ..... 0

### RBC Status

#### Remote Bases Standby RBC Error Counts

Base #	Enabled	Configured	Online	Receive Errors		Timeout Errors	
				Retries Excluded	Retries Included	Retries Excluded	Retries Included
1	Y	N	N	0	0	9678	0
2	Y	N	N	0	0	9678	0
3	Y	N	N	0	0	9678	0
4	Y	N	N	0	0	9678	0
5	Y	N	N	0	0	9678	0
6	Y	N	N	0	0	9677	0
7	Y	N	N	0	0	9677	0
8	Y	N	N	0	0	9677	0
9	Y	N	N	0	0	9677	0
10	Y	N	N	0	0	9677	0
11	Y	N	N	0	0	9677	0
12	Y	N	N	0	0	9677	0
13	Y	N	N	0	0	9677	0
14	Y	N	N	0	0	9677	0
15	Y	N	N	0	0	9677	0
Totals				0	0	145160	0

#### I/O Statistics

Clear

Clear will reset counts and restart data collection.

Last 'Clear' Time: (not cleared since last PLC startUp)  
 Current Time: Mon Nov 23, 2020 14:20:22.960

#### Remote Bases Active RBC Error Counts

Base #	Enabled	Configured	Online	Receive Errors		Timeout Errors	
				Retries Excluded	Retries Included	Retries Excluded	Retries Included
1	Y	N	N	0	0	9678	0
2	Y	N	N	0	0	9678	0
3	Y	N	N	0	0	9678	0
4	Y	N	N	0	0	9678	0
5	Y	N	N	0	0	9678	0
6	Y	N	N	0	0	9677	0
7	Y	N	N	0	0	9677	0
8	Y	N	N	0	0	9677	0
9	Y	N	N	0	0	9677	0
10	Y	N	N	0	0	9677	0
11	Y	N	N	0	0	9677	0
12	Y	N	N	0	0	9677	0
13	Y	N	N	0	0	9677	0
14	Y	N	N	0	0	9677	0
15	Y	N	N	0	0	9677	0
Totals				0	0	145160	0



## STATUS WORD Memory (viewable from Workshop)

STATUS WORDS are unfamiliar and underutilized by many users. These STATUS WORDS are very powerful assets. Not only does they give you an in-depth access to the health of your system, but they also allows you access (in your PLC ladder logic program) to monitor their status in real time and be informed immediately (through the programming software or HMI's) of any event you program it to monitor.

Example: Wouldn't you like to know immediately that a remote base has lost communication or that a particular module (anywhere) is offline or not functional?

There are over **500 STATUS WORDS** which are accessible to you, covering things like password, module failure, lost I/O & Profibus network comms, comm port status, f/w versions etc.

Simple PLC logic, monitoring individual STATUS WORDS, is all that is required.

Below is an example of some table of accessible STATUS WORD parameters.

Word	Description																																
<b>STW 1</b>	<b>Misc. Status and Non-Fatal Errors</b>																																
Bit 1-3	Unused																																
Bit 4	Password has been entered																																
Bit 5	Password is currently disabled																																
Bit 6	User Program Error Flag (RLL). See STW 200 for error code.																																
Bit 7	RLL Subroutine Stack Overflow																																
Bit 8	Time of Day Clock Failure																																
Bit 9	Unused																																
Bit 10	SF Module Communications Failure																																
Bit 11	Previous RLL Instruction Failed																																
Bit 12	I/O Module Failure																																
Bit 13	Communications Port Failure																																
Bit 14	Scan Overrun																																
Bit 15	Battery Low																																
Bit 16	Source RLL Checksum Error																																
<b>STW 2</b>	<b>Base Controller Status</b>																																
The most significant bit (Bit 1) corresponds to Base 15 and the least significant bit (Bit 16) corresponds to the local base (0) as shown below.																																	
<table border="1"> <thead> <tr> <th>1</th><th>2</th><th>3</th><th>4</th><th>5</th><th>6</th><th>7</th><th>8</th><th>9</th><th>10</th><th>11</th><th>12</th><th>13</th><th>14</th><th>15</th><th>16</th> </tr> </thead> <tbody> <tr> <td>15</td><td>14</td><td>13</td><td>12</td><td>11</td><td>10</td><td>9</td><td>8</td><td>7</td><td>6</td><td>5</td><td>4</td><td>3</td><td>3</td><td>1</td><td>0</td> </tr> </tbody> </table>		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	15	14	13	12	11	10	9	8	7	6	5	4	3	3	1	0
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16																		
15	14	13	12	11	10	9	8	7	6	5	4	3	3	1	0																		
Corresponding bit is set to 1 if :																																	
<ul style="list-style-type: none"> <li>The base poll flag is not set (polling disabled), or</li> <li>The base poll flag is set and the base is not present (not online) or is a failed state (unable to log-in).</li> </ul>																																	

<b>STW 3 - STW 9</b>	<b>Status of DP channel slaves.</b> Set to 0 if slave is online, configured, and enabled. The least significant bit (16) of Word 3 corresponds to Slave #1. See the table below.																																																																																																																																								
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Word	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16																																																																																																																									
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<b>STW 10</b>	<b>Dynamic Scan Time</b> Scan time of the previous scan.																																																																																																																																								
<b>STW 11: STW 26</b>	<b>I/O Module Status</b> STW 11 represents the local base STW 12 - 26 represent remote bases 1 - 15. For all words, the most significant bit (1) represents slot 16 and the least significant bit (16) represents slot 1 as shown below.																																																																																																																																								
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16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1																																																																																																																										
<b>STW 27: STW 138</b>	<b>Profibus RBC Module Status.</b> Provides module status for modules in a 505 base using a Profibus RBC. Status Word 27 corresponds to Profibus RBC slave # 1. Subsequent words correspond to Slave # 2, Slave # 3, etc. For all words, the most significant bit represents slot 16 and the least significant bit (16) represents slot 1 as shown below.																																																																																																																																								
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16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1																																																																																																																										
<b>STW 139</b>	<b>Number of Forced Bits.</b> Current count of forced X, Y, and C.																																																																																																																																								
<b>STW 140</b>	<b>Number of Forced Words</b> Current count of forced WX and WY.																																																																																																																																								

If you require any additional information on WEB Page or STATUS WORD functionality, please contact your local CTI Representative for more information.

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ROCK SOLID PERFORMANCE. TIMELESS COMPATIBILITY.

